

## Data Protection

Tirana bank, through its website, collects information in the form of surveys on the quality of its services. This information does not include personal data beyond demographic data (age, gender, city, etc.). The collected information is only for the purposes of internal evaluations of the institution, in order to improve customer service. This information is processed and controlled only by Bank of Tirana, with its headquarters at Rr. "Ibrahim Rugova", Tirana only for communication, statistical or historical purposes and to improve the services provided. Users are considered to consent to the processing of data only by using the website. Except when receiving other instructions, the Bank has no right to use personal data of users for distance marketing and marketing of banking and financial products and services.

Personal information notified via email (both email address and any other personal information contained in email) sent voluntarily to the addresses specified on this site will be processed only by TANNAM BANK Sh .A and in accordance with the purpose for which they are sent.

Any personal data collected by Bank of Tirana SH.A through its website will be collected, processed and stored by the Bank in full compliance with the provisions of **Law no. 9887, dated 10.03.2008 "On the Protection of Personal Data"**

These actions will be conducted in accordance with the principle of respecting and guaranteeing the fundamental human rights and freedoms and in particular the right to privacy. Thus, personal data will not be disclosed to third parties unless required by law and / or by the competent authorities.

The credentials used to access the Winbank electronic platform accessible through our website are completely encrypted by ensuring their confidentiality.

Personal data is kept only for the time it takes to meet the goals for which they have been collected but not more than 5 years. Certain security measures are applied to prevent data loss, illegal and unfair use, and interference unauthorized. Bank of Tirana is responsible for the implementation of these requirements in all automatic processing or other means of data.

According to the law no. 9887, dated 10.03.2008 "On personal data protection", as amended, individuals have the right to receive at any time information on the processing or not of their personal data, to know their content and origin as well as refuse to consent at any time. Parties interested have the right to request the cancellation, anonymity or blockade of information and data that are processed in violation of the law and in any case object, for legal reasons, their treatment.

If you feel that your privacy has been compromised, you can contact at any time at one of our branches at the addresses provided on the website via the phone number tel 0800 68 68 and at info@tiranabank.al . Our staff will be ready to provide you with the required assistance.

If the users of the TANIA SH.A. BANK website are redirected to third party websites through the links established therein, the Bank is not responsible for the management and privacy protection policies applied by third parties. This privacy policy does not include third-party websites

## Cookies

When you access this page, the information may be temporarily stored in your computer memory or on your hard disk to make it easier for you to scroll to the page. A Cookie is called a small piece of information that is sent by a web server to be stored in a browser so that the latter can get it back to read. Cookies are not used to transmit personal data / passwords from users. You can change the settings in the browser to prevent cookies if you do not want to have one set up when visiting our website. However by applying this you may not have full access to all other web sites. Some cookies are saved until you close your browser window and are then automatically deleted from the last.

## **Intellectual property**

This site will be considered as an inseparable whole. Copying or transmitting the full or partial data is not permitted. All the data (text, sounds and images) contained on this site are owned by Bank of Tirana Bank or its partners. Copying, displaying or distributing all or part of the content of this site, except for personal purposes, is forbidden in any way. Any non-implementation of this rule constitutes a violation of consequences of a legal nature.

It is strictly forbidden to use or copy the name "Tirana Bank" and / or its logo, individually or together, for any purpose, and in particular for advertising purposes, without the prior written consent of the Tirana Bank of Tirana.

This document constitutes the "Privacy Policy" of this website, which will be subject to further updates.

**By accessing this site, you confirm that you have read and accepted the terms provided above.**