

Find below the questions that have been raised for this process, together with the corresponding feedback from the Bank.

No	Questions	Bank's feedback
1	<p>SAP Integration Requirement - In the Key Objectives section, SAP integration is mentioned as mandatory, while in the Functional Requirements section it appears as optional. Could you please clarify this?</p>	<p>this is nice to have, but not a mandatory one. Let's have it as an optional service.</p>
2	<p>IT Asset Scope - To properly scope the IT Asset Management and License Management components, we would kindly request additional details regarding the approximate number of assets (endpoints, servers, network devices, etc.)</p>	<p>there are about 1500 IT Assets (servers, pcs, network devices, IP phones, etc.)</p>
3	<p>Current System Landscape - Are there any existing ITSM, ITAM, or ticketing systems currently in use that will need to be replaced or integrated?</p>	<p>We are using OS Ticket as ITSM, but not necessarily to be migrated.</p>

Find attached the updated questionnaire, which supersedes the versions provided in the initial tender publication:

- Third Party Risk Assessment Questionnaire 2026
- Information Security Technical Requirements 2026

These two questionnaire, duly completed from you, must be submitted both in hard copy with tender documentation and electronically via email (to facilitate processing).